

Home > **Manage my booking**

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Your passenger details have been adjusted. Please note that the update of your details here below can take some time.

## Your booking reference: KHJZTX

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Thank you for booking with us, Zouratie Kone.

You will find all the details of your booking below!

We will be welcoming you on board in **6 days**.

Should you have any questions or concerns, please contact our Service Centre on +32 (0)2 723 23 62 (local tariff).

### Travel tips

- Belgian law requires Brussels Airlines to perform a conformity check between the name on your boarding pass and the name on your identity card or passport. Conformity checks will be performed on all Brussels Airlines operated flights to and from Brussels, also on intra-Schengen flights. All guests need to be in possession of a valid identity card or passport when boarding (driving license and other documents like health insurance cards, bank cards etc. are not accepted as valid travel documents). This also applies to children and infants. **You will only be accepted to board your flight if the names on your boarding pass and your identity card or passport match.** Therefore, it is important that your official name is mentioned in your reservation. In case your name or the name of other passengers is misspelled, please don't hesitate to contact your travel agency or us via +32 (0)2 723 23 62 or on [Facebook](#) / [Twitter](#). In case a correction of your name (which is allowed up to two characters) shall be executed, a fee of 25 EUR shall apply.

If you are in possession of a European passport or a Belgian ID card, you can make use of the automated border control gates at Brussels Airport, allowing you to go even faster through border control.

- Save time and receive extra baggage benefits with our Pre-check-in service at Ouagadougou Airport. [More info >>](#)

## Flight & passenger details

### Brussels, Brussels Airport (BRU) Ouagadougou, Ouagadougou Airport (OUA)

Mon, 22 Apr 2019 [Change your flight](#)

We're sorry, It's not possible to change your flight online, please contact the [Service Centre](#) for assistance.

[Add to calendar](#)

- [Add to Google Calendar](#)
- [Download iCal](#)

[Check in online as of 24hrs prior to dept.](#)

Direct flight

Travel class:

**Economy (X)**

11:10 (BRU) 15:05 (OUA)

**SN 255** Brussels Airlines

**Zouratie Kone**

[Edit passenger details](#)

Ticket number : 0822184943507

**NA** BRU-OUA

[Select your seat](#)

**1 checked bag(s) of 23kg (included)**

1 piece of hand baggage (max 12kg)

[Buy more baggage](#)

**Hot meal**

### Ouagadougou, Ouagadougou Airport (OUA) Brussels, Brussels Airport (BRU)

Wed, 08 May 2019 [Change your flight](#)

We're sorry, It's not possible to change your flight online, please contact the [Service Centre](#) for assistance.

[Add to calendar](#)

- [Add to Google Calendar](#)
- [Download iCal](#)

[Check in online as of 24hrs prior to dept.](#)

Direct flight

Travel class:

**Economy (X)**

21:30 (OUA) 05:05 +1 (BRU)

**SN 256** Brussels Airlines

**Zouratie Kone**

[Edit passenger details](#)

Ticket number : 0822184943507

**NA** OUA-BRU

[Select your seat](#)

**1 checked bag(s) of 23kg (included)**

1 piece of hand baggage (max 12kg)

[Buy more baggage](#)

**Hot meal**

## Make your flight more comfortable



### Be sure you've got your favourite spot.

Select your seat in advance

[Select your seat](#)



### Excess baggage

Need more checked baggage? Buy now and save.

[Buy more baggage](#)



### Special Service Requests

Do you want to travel with your sport equipment or musical instrument? Would like to bring your little pet in the cabin with you? Or do you need special assistance? Our Service Centre will be happy to assist you.

[Contact our Service Centre](#)

## More services

### Special assistance

Do you need special assistance?

[More info](#)

### Invoices

Need an invoice for your booking?

[Request an invoice](#)

### Booking cancellations

Cancel your flight and check if your booking is eligible for a refund.

[Request cancellation](#)

## Plan your stay

### Car rental and ground transportation

#### Get big savings on car rental

Ouagadougou Airport 22 Apr 2019 - 8 May 2019

Nissan Patrol or similar



€98 /day

SELECT

Ford Mondeo or similar



€85 /day

SELECT

SAVE UP TO 40%!

ALL DESTINATIONS  
WORLDWIDE

Sale ends 22 April

✓ Secure card payment ✓ 24/7 Customer Service ✓ No hidden charges

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### Hotels

#### Hotels in Ouagadougou | 22 Apr - 08 May

Destination/hotel name:

Check-in

Check-out

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Ouagadougou

22/04/2019

08/05/2019

**Search**



**MAISON D'HOTE**

€ 224

**Book now**



**Sopatel Silmandé** ★★★★★

€ 2,645

**Book now**



**Laico Ouaga 2000** ★★★★★

€ 3,986

**Book now**



**Hotel Splendid Ouagadougou**

★★★★★

€ 1,782

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3 Loops for every €1 spent

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### Parking and train transportation



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## Train transportation

Buy your train tickets to or from Brussels Airport.

[Book now](#)

Close

Cancel

## Please provide us your contact details

- Review order
- Payment
- Confirmation

Please provide us with your contact details, so that we can reach you in case of irregularities. We will use your contact details only for operational purposes.

Mobile phone number

**Your selection**

476840821

Maybe later Save

Total

## Bring more baggage

Book online and save on additional baggage.

Continue [Go back](#)

Total Confirm Pay now

Please note that a seat reservation, for free or against a fee, only states a choice for a seat characteristic (window, aisle) and not a dedicated number, hence the seat number assigned has a generic meaning only. We reserve the right to change the seat allocation at any time - even after boarding of the aircraft - for operational, security or safety reasons, or for reasons of Force Majeure.

Go back Close Reload seat map Accept Select another seat

Unfortunately, we cannot retrieve the seatmap(s) for your booking. Please click on the reload button, to try again. If you keep experiencing this problem, please contact our Service Centre (+32 2 723 23 62 / +1 866 308 22 30 for US and Canada) or one of our social media agents (via [Facebook](#) or [Twitter](#)). In case you booked via a travel agency, please contact your travel agent.

Terms and Conditions concerning emergency exit seats

Accept the Terms and Conditions associated with your seat selection, by ticking the checkbox below.

You plan to select a seat in the exit row.

In the unlikely event of an evacuation you will be expected to assist in the opening of the emergency door.

**Therefore passengers sitting in an exit row must:**

- be over the age of 12 years
- be fit, strong and able to assist in the unlikely event of an evacuation of the aircraft during an emergency
- be able to understand instructions given in English, Dutch or French
- be willing to assist in the unlikely event of an emergency
- has the capability to perform the required tasks without assistance of a companion, parent or other relatives
- not have a condition or responsibility that might prevent them from performing these functions or cause them to suffer bodily harm while performing these functions
- not be pregnant
- not be travelling with someone who needs their assistance in an emergency
- not be travelling with a baby
- not be travelling with a pet in the cabin

Our airport staff/cabin crew will verify that each passenger meets the emergency exit row seating requirements. Our airport staff/cabin crew is entitled to allocate another seat to passengers not meeting the necessary requirements.

Please also note that any hand luggage must be stowed in the overhead lockers because no objects must be in the seating area or under the seats of an emergency exit row.

I accept the terms and conditions of this seat Seat selection Billing information Payment Confirmation Infants seated on lap Cancel Select a seat Total for this flight \* \* seat confirmed but payment is pending. First select the passenger and afterwards their seat select passenger seat for no seat for Select the passenger, use arrows to navigate between flights, space or enter to select Enter your contact details Please enter your email address Email address E-mail address is not correct Confirm email Email and Confirmation email do not match Address Provide your billing address Billing name Name is required Address line 1 Address is required. Max length 35 chars Address line 2 Max length 35 chars Zip code and city Zip code is required City is required Country Country is required Terms and conditions I have read and accept the [General Conditions of Carriage](#), the [Regulations on Air Carrier Liability in the event of accidents](#), and the [Cancel and refund conditions](#). Accepting the terms and conditions is required Proceed to payment Go back Please wait while the seat map is loading. Select the seat Select the passengers seat, use tab to change cabin, use arrows to navigate between seats, space or enter to select Selected seat Occupied seat Unavailable seat Exit Seat info Show legend Select your flight Select your flight, use arrows to navigate between flights, space or enter to select Flights from to Select your seat(s)

Seats cannot be selected.

Go to previous flight Go to next flight Your selection loading Total Email address Please enter a valid email address Please enter a valid e-mail address Add e-mail address Delete e-mail address Mobile phone number Please select your country code Please enter your phone number Add phone number Delete mobile phone number Programme Name Please select your frequent flyer program Number Please enter your frequent flyer number Place of residence Please select your place of residence Redress number Please enter your Redress Number If you have received a Redress Number from the Department of Homeland Security, please enter your number here. Known traveler number Please enter your Known Traveler Number Please enter your Known Traveler Number for TSA Pre✓®. [More info](#) Last name Please enter your last name Middle name Please enter your middle name First name Please enter your first name Gender Please select your gender Date of birth Please select your date of birth Nationality Please select your nationality Document type Please select your document type Place of issuance Please select the place of issuance of the document Document number Please enter your document number (max. 15 characters) Expiry date Please enter a valid expiry date Please select the place of residence, Address, Please enter a valid address, Zip code and city, Please enter a valid zip code, Please enter a valid city, State, Please enter a valid state, Full name Please enter the full name of the emergency contact Relationship Please enter your relationship (max. 20 characters) Phone number Please enter your phone number Please select your country code Maybe later Back Save Next Close Retry Leave page An error has occurred. Unfortunately, we were not able to update your passenger details. Please try again later, or contact our Service Centre +32 2 723 23 62 / +1 866 308 22 30 (for US and Canada) or one of our social media agents (via [Facebook](#) or [Twitter](#)). In case you booked via a travel agency, please contact your travel agent. Your changes won't be saved. If you proceed and leave this page all your current applied changes will not be saved. Please provide us your contact details Please provide us with your contact details, so that we can reach you in case of irregularities. We will use your contact details only for operational purposes. Passenger Details Your passenger details have been adjusted. Please note that the update of your details here below can take some time. Please wait while your details are being loaded Not available for Infants Contact details Please provide us with your contact details, so that we can reach you in case of irregularities. We will use your contact details only for operational purposes. No email address provided No phone number provided Add contact details Edit contact details Frequent Flyer You will be able to collect LOOPs or Miles for your flights by entering your frequent flyer number here. Please note that changing your frequent flyer number will overwrite this number for all your flights. If you wish a specific frequent flyer number for a specific segment, please change it during check-in. No frequent flyer number Add frequent flyer number Edit frequent flyer number Travel documents Please provide accurate passport details, exactly as they appear on your passport / ID Card. Please also ensure that your name matches with the name on your ticket. In case you see an error, please contact the Service Centre. No Travel documents Add travel documents Edit travel document details Travel documents are only valid for travel before the expiry date. Note that some countries require at least six months validity on a travel document. Please check the entry requirements of the country you're travelling to. You're changing your name. Please make sure that the name you've just modified matches the name on your passport and on your booking. If not, you may face issues when travelling. If you are in doubt, please call our Service Centre prior to departure. Additional information, Please provide additional details of your destination in the US. Please do not forget you need a valid ESTA / ETA for travel to US or Canada. [More info](#), Transferring through US to another destination / carrier, , Emergency contact details Please provide the details of someone we can reach in case of an emergency Use the same emergency contact details for all passengers No emergency contact details Add emergency contact details Edit emergency contact details By viewing and/or adapting the passenger details of the other passenger, you are acknowledging that you received permission to view and update their details. Download iCal Add to Google Calendar Day Month Year January February March April May June July August September October November December Male Female Undefined Passport Identity Card We're sorry, It's not possible to change your flight online, please contact the [Service Centre](#) for assistance. Flight changes are not permitted in these fare conditions. Please [book a new flight](#) or contact the [Service Centre](#) for further assistance. You're already checked in, please contact the [Service Centre](#) or a staff member at the airport service desk to change your flights. Please contact the [Service Centre](#) or a staff member at the airport service desk to change your flights. We're sorry, It's not possible to change your flight online, please contact the [Service Centre](#) for assistance. Your flight change has not been processed because payment was not authorized. Please contact the [Service Centre](#) for further assistance, or try again using a different payment method. An error occurred Unfortunately, we encountered an error. Please try again later, or contact our Service Centre via [this link](#) or via [Facebook](#) and [Twitter](#). Cancel and refund request for booking: Please wait while we process your request. Unfortunately, you are currently unable to request your refund online. Please contact our Service Centre via [this link](#) or via [Facebook](#) and [Twitter](#). In case you booked via a travel agency, please contact your travel agent. Unfortunately, you are currently unable to request your refund online. Please contact our Service Centre via [this link](#) or via [Facebook](#) and [Twitter](#). In case you booked via a travel agency, please contact your travel agent. Unfortunately, you are currently unable to request your refund online. Please contact our Service Centre via [this link](#) or via [Facebook](#) and [Twitter](#). In case you booked via a travel agency, please contact your travel agent. Unfortunately, you are currently unable to request your refund online. Please contact our Service Centre via [this link](#) or via [Facebook](#) and [Twitter](#). In case you booked via a travel agency, please contact your travel agent. Unfortunately, you are currently unable to request your refund online. Please contact our Service Centre via [this link](#) or via [Facebook](#) and [Twitter](#). In case you booked via a travel agency, please contact your travel agent. Unfortunately, you are currently unable to request your refund online. Please contact our Service Centre via [this link](#) or via [Facebook](#) and [Twitter](#). In case you booked via a travel agency, please contact your travel agent. Overview Select all passengers and flights e-ticket number Simulation of your refund request Subtotal Total Paid To be refunded Additional purchased services Administration Fee Airport Taxes Base Fare Cancellation Fee International surcharge Optional Payment Fee We regret to inform you that we could not display the refundable amount on your screen. If you wish to continue with your refund request, please finalise your request by clicking on 'I confirm the cancellation and refund'. I agree that my departure and/or return flights will be cancelled upon submitting this request and that revalidating the initial booking will not be possible. Cancellation and refund request for your booking: --> Cancel and refund Bank details Name beneficiary Mandatory field. You have either used special characters, or you have reached the maximum number of characters (50). Bank account number (IBAN only) Please fill in your bank account (IBAN only) SWIFT code Please fill in a Swift code Invalid bank account (IBAN) number There is an error in your bank account number (IBAN only). The bank account number you provided is not supported Please be informed that... Once you've submitted this form, your selected flights will be cancelled. Are you sure you want to proceed? An error occurred during the process We regret to inform you that we could not display the refundable amount on your screen. If you wish to continue with your refund request, please finalise your request by clicking on 'I confirm the cancellation and refund'. Additional purchased services are not refundable. Airline fees, optional payment charges and insurance fees are not refundable. Confirmation Your booking has been cancelled and your request for a refund is being handled. Passenger name(s) Flight number(s) Your request for a refund has been logged. Your case number is: You will receive a confirmation email shortly. Postpone Go back Save Continue Close Continue Proceed anyway I confirm the cancellation and refund I confirm the cancellation and refund Email address Please enter a valid email address. Reason for cancellation Voluntary cancellation Cancellation within 24 hours of booking Brussels Airlines cancelled my flight(s) Brussels Airlines changed the schedule of my flight(s) by more than 2 hours Please verify your selection. If one or more children are to travel without an adult, please contact our Service Centre via [this link](#) or via [Facebook](#) and [Twitter](#). Please verify your selection Infants cannot travel without an adult. 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